



*"One stop shop for solutions from hardware to turnkey services"*

## Danimex Humanitarian IT Service (HITS)

Flexible service tailored to your individual requirements

### THE STAFFING SERVICE OFFERING

Danimex Communication offers a unique level of customer service and technical support on-site or remotely (e-mail or phone). We have skilled experts on hand and the tools and processes to customise a range of solutions at a high level so you can get the best performance out of your investment.

We offer a broad range of service from education and training through site surveys to total project management that we tailor to each customer.

### PROJECT SERVICES

- **Assessment and design** for better coverage and performance of your setup
  - RF coverage and data-link performance study
  - System integration planning
- **FAT and SAT testing** (Factory/Site- Acceptance Test)
- **Project management** that is backed by the Danimex technical project division.
- Our subsidiaries and more than 100 local resellers and service partners can also handle projects and follow it from start to finish.
- **Radio System solutions** with in-depth expertise within:
  - TETRA
  - DMR Digital
  - HF
  - Analog
  - Select5
  - MPT1327
  - Power backup solutions
  - WiFi

### DANIMEX SUPPORT

***Our team of highly skilled experts are ready to provide you with the service you need to have your system up and running.***

Customers have easy access to support either by email or by using the support ticket system. Our interactive online support system gives our customers a faster response time and a proper overview of their running support tasks as well as solved tasks.

With this new system Danimex guarantees a closer dialog between supporters and customers and at the same time giving them a level of support unmatched in the industry.

### DANIMEX ACADEMY

***Tailored training solutions shaped to meet your individual requirements.***

Danimex Academy gives everyone the opportunity to become updated with the newest information about technologies in communication. We specialize in delivery of training solutions covering digital systems and installations as well as demonstration of basic features that gives our customers the opportunity to expand their existing technical knowledge.

Our flexibility and versatility enable us to deliver our training services both in Denmark and internationally.

Visit our website to see the upcoming training courses. [www.danimex.com/academy](http://www.danimex.com/academy)

